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## Atualização dos drivers e firmware do Dell ControlVault

- Os drivers e firmware do Dell ControlVault instalados de fábrica nos computadores Dell estão desatualizados e precisam ser atualizados. Siga o procedimento adiante e na ordem em que ele é apresentado.
- Se uma mensagem de erro for mostrada durante a instalação do DDP | EE ou do DDP | ESS solicitando que você saia do instalador para atualizar os drivers do Dell ControlVault, você pode desconsiderar completamente essa mensagem para continuar a instalação do DDP | EE ou do DDP | ESS. Os drivers (e firmware) do Dell ControlVault podem ser atualizados após a instalação do DDP | EE ou do DDP | ESS ser concluída.

## Download dos drivers mais recentes

1 Vá para www.support.dell.com.

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Product support	Top resources	Orders & support requests
Support for your product-drivers, diagnostics,	Identify and resolve issues quickly with a variety of	Check the status of your orders and support requests
manuals, parts, warranty information and more.	troubleshooting tools and resources.	and find answers to common questions.
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Draduct support		
Product support		
Getting started with your Dell product		
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Our tutorials will help you get set up, connect to the Get set up and connected	internet, create a Dell account, and more.	

Selecione o modelo do seu computador.

Product support	Тор	o resources	Orders & support requests	
Identify the product you need to suppo	ort			
Auto-detect your product.	Enter a Servic Service Code.	e Tag or Express	Browse for a product.	
	ABCD123 or 123456	57890 Submit		
		oth product IDs are located on the ick or bottom of your device. See stails	O View products	ľ
Select a product				
Desktops & All-in-Ones	aptops	Servers, Storage, & Netw	orking Tablets & Mobile Devices	
Monitors & Projectors E	lectronics & Accessories	Printers	Software & Security	
Have a Dell Account? Select from a list of your	products.			
Top resources				
Online diagnostics	Help by topic			
We can fix your Windows-based device or send yo	u Find answers to you	ar technology questions with our co	ollection of articles, videos and tutorials.	
representative parts in Just minutes. Running the d	<ul> <li>No power, no PO</li> </ul>	ST, no boot and no video	<ul> <li>Getting started</li> </ul>	

3 Selecione Drivers e downloads.



4 Selecione o sistema operacional do computador de destino.

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English 🛛   Clear all
View by: Category Importance Release date Installation order
Show All   Hide All
Application (2 files)
Audio (1 file)
Seckup and Recovery (1 file)

#### **5** Expanda a categoria **Segurança**.

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	Chipset (6 files)	
	Dell Data Protection (5 files)	
	Modem/Communications (2 files)     ■	
	Mouse, Keyboard & Input Devices (2 files)	_
	Network (10 files)	
	Security (2 files)	
	Dell ControlVault Firmware View details ControlVault_Setup_2MVJC_A37_ZPE.exe   Hard-Drive (6 MB) Security   Release date 12 Dec 2014   Last Updated 08 May 2015   Recommended	
	Version 30.7.027.0,A37	
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	Dell ControlVault Driver View details CV_DRV_Setup_YYV17_A18_64b_ZPE.exe   Hard-Drive (15 MB) Security   Release date 10 Dec 2014   Last Updated 14 May 2015   Recommended	
	Version 3.0.00040.30.7.027,A18	
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	Serial ATA (4 files)	
	System Utilities (2 files)	
	Systems Management (5 files)	
	Video (3 files)	

- 6 Faça o download e salve os drivers do Dell ControlVault.
- 7 Faça o download e salve o firmware do Dell ControlVault.
- 8 Copie os drivers e o firmware nos computadores de destino, se necessário.

## Instalação do driver do Dell ControlVault

1 Navegue até à pasta na qual você fez o download do arquivo de instalação do driver.

rganize • 📑 Op	en Share with   New folder				II.* 🔲 🕴
Favorites	Name *	Date modified	Туре	Size	
Desktop	ControlVault Setup 2MVIC A37 ZPF	8/27/2015 5:15 AM	Application	5.702 KB	
la Downloads	CV DRV Setup YYV17 A18 64b ZPE	8/27/2015 5:16 AM	Application	15.739 KB	
Recent Places					
Libraries					
Documents					
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Computer					
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Network					

2 Clique duas vezes no driver do Dell ControlVault para abrir o arquivo executável autoextraível.

DICA: Instale o driver primeiro. O nome de arquivo do driver quando este documento foi criado é ControlVault\_Setup\_2MYJC\_A37\_ZPE.exe.

- 3 Clique em Continuar para começar.
- 4 Clique em Ok para descompactar os arquivos de driver no local padrão em C:\Dell\Drivers\<Nova pasta>.
- 5 Clique em Sim para criar uma nova pasta.
- 6 Clique em Ok quando for mostrada a mensagem de que a descompactação foi bem-sucedida.

7 A pasta que contém os arquivos deve ser mostrada após a extração. Se ela não for mostrada, navegue até à pasta na qual você extraiu os arquivos. Neste caso, a pasta é JW22F.

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	1041.mst	10/14/2014 4:10 PM	MST File	98 KB	
Libraries	1042.mst	10/14/2014 4:10 PM	MST File	90 KB	
3. Documents	1043.mst	10/14/2014 4:10 PM	MST File	99 KB	
A Music	1044.mst	10/14/2014 4:10 PM	MST File	91 KB	
Pictures	1045.mst	10/14/2014 4:10 PM	MST File	97 KB	
E Videos	1046.mst	10/14/2014 4:10 PM	MST File	97 KB	
	1048.mst	10/14/2014 4:10 PM	MST File	96 KB	
Computer	1049.mst	10/14/2014 4:10 PM	MST File	93 KB	
	1050.mst	10/14/2014 4:11 PM	MST File	92 KB	
Network	1051.mst	10/14/2014 4:11 PM	MST File	94 KB	
	1053.mst	10/14/2014 4:10 PM	MST File	90 KB	
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	1055.mst	10/14/2014 4:10 PM	MST File	92 KB	
	1060.mst	10/14/2014 4:11 PM	MST File	95 KB	
	_] 2052.mst	10/14/2014 4:10 PM	MST File	71 KB	
	2070.mst	10/14/2014 4:10 PM	MST File	97 KB	
	CVHCI64	10/14/2014 4:11 PM	Windows Installer	16.627 KB	
	🛋 mup	10/14/2014 4:14 PM	XML Document	S KB	
	Readme	10/29/2014 5:52 PM	Text Document	34 KB	
	Version	11/4/2014 1:56 PM	Text Document	1 KB	

- 8 Clique duas vezes em CVHCI64.MSI para abrir o instalador de drivers. [este exemplo é CVHCI64.MSI neste modelo (CVHCI para um computador de 32 bits)].
- 9 Clique em Avançar na tela de Boas-vindas.
- 10 Clique em Avançar para instalar os drivers no local padrão em C:\Program Files\Broadcom Corporation\Broadcom USH Host Components\.
- 11 Selecione a opção Completo e clique em Avançar.
- 12 Clique em Instalar para começar a instalação dos drivers.
- 13 Opcionalmente marque a caixa para mostrar o arquivo de log do instalador. Clique em Concluir para sair do assistente.

## Verificação da instalação de drivers

• O Gerenciador de dispositivos terá um dispositivo Dell ControlVault (e outros dispositivos) dependendo da configuração de hardware e do sistema operacional.

### Instalação do firmware do Dell ControlVault

- 1 Navegue até à pasta na qual você fez o download do arquivo de instalação do firmware.
- 2 Clique duas vezes no firmware do Dell ControlVault para abrir o arquivo executável autoextraível.
- 3 Clique em Continuar para começar.
- 4 Clique em Ok para descompactar os arquivos de driver no local padrão em C:\Dell\Drivers\<Nova pasta>.
- 5 Clique em Sim para criar uma nova pasta.
- 6 Clique em Ok quando for mostrada a mensagem de que a descompactação foi bem-sucedida.

7 A pasta que contém os arquivos deve ser mostrada após a extração. Se ela não for mostrada, navegue até à pasta na qual você extraiu os arquivos. Selecione a pasta de firmware.

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- 8 Clique duas vezes em ushupgrade.exe para abrir o instalador do firmware.
- 9 Clique em Iniciar para começar o upgrade do firmware.

IMPORTANTE: Se estiver fazendo o upgrade de uma versão mais antiga do firmware, será solicitado que você digite a senha de administrador. Digite Broadcom como a senha e clique em Enter se esta caixa de diálogo for mostrada.

Várias mensagens de status serão mostradas.

**10** Clique em **Reiniciar** para concluir o upgrade do firmware.

A atualização dos drivers e firmware do Dell ControlVault foi concluída.